



EDMONTON CATHOLIC SCHOOLS

TRANSPORTATION SERVICES

August 20, 2024

Dear ECSD Families,

Last school year, the division implemented Arc bus passes, the Edmonton region's new fare payment system, in collaboration with Edmonton Transit. We want to inform you of changes regarding Arc bus passes for our students in the 2024-2025 school year.

2024-2025 Changes & Reminders:

- The Division will provide new riders with a free Arc card from the student's school or business office.
- Replacement Arc cards will be available from each school or business office.
- There is no cost for the first card. However, if you lose your Arc card, you must pay the \$6 fee for a new card.

Note: Please DO NOT purchase Arc cards from ETS kiosks, LRT stations, or convenience stores, as they cannot be entered into our system. Only Arc cards distributed from schools can be used.

Monthly reload fee payments are through the Parent PowerSchool Portal in the school fees section. Updating your Arc card takes up to 48 hours. Therefore, we strongly encourage payments before the end of each month to avoid service disruptions.

Please note that the Arc product you purchase through the Parent PowerSchool portal differs from other Arc products and will provide unlimited monthly transit access. Students can use the same Arc card to add funds through their myarc.ca account.

Once you receive your Arc card, you must create an account and register the card here: [Create Account](#). Please ensure that you have reviewed the [Frequently Asked Questions](#) on myarc.ca. If you have questions regarding how Arc works, please contact the customer call centre at 1-888-302-0001 or visit [My Arc](#) for additional information.

Transportation Services
Edmonton Catholic Schools